Techmango

Senior Microsoft Dynamics AX administrator

Description
Key Responsibilities & Skills:

Maintenance of Dynamics AX AOS Servers:
Perform regular server reboots as needed to ensure optimal performance.
Manage and monitor services associated with the AOS (Application Object Server).
Conduct Level 1 troubleshooting and escalate issues as necessary.
Code Deployment & Automation:
Hands-on experience with the code deployment process within Dynamics AX.
Utilize PowerShell for automation and scripting tasks.
Familiarity with Bamboo or similar deployment applications for efficient code management and deployment.
Batch Processing & Monitoring:
Monitor and troubleshoot batch processing activities, ensuring timely execution of critical tasks.
Investigate and resolve issues related to batch jobs to prevent disruption in business processes.
Batch Job & Group Configuration:
Configure batch jobs according to business requirements.
Set up and manage batch groups for optimized workflow.
User Account Management & Security Configuration:
Create, manage, and administer user accounts, roles, and access within Dynamics AX.
Configure security settings for user access to specific objects and resources.
Set up and maintain group security configurations to adhere to organizational policies. SQL Query Writing & Database Management:
Write basic SQL queries to extract and analyze data, assisting in troubleshooting and reporting tasks.
User Ticketing System:
Experience working with user ticketing systems (ServiceNow is a plus) to log, track, and resolve user issues in a timely manner.
End-User Support & Troubleshooting:
Address user-reported issues and provide effective solutions or escalate when necessary.
Communicate troubleshooting processes and results to end users clearly and concisely.
Dynamics AX Security Architecture:
Understand and apply the security architecture of Dynamics AX to maintain a secure and compliant environment.
Ensure proper application of security policies across all system objects.

Required Qualifications:
Proven experience with Dynamics AX administration, including managing AOS servers, security, and batch jobs.
Strong understanding of Dynamics AX security and role-based access control.
Experience with PowerShell scripting and using deployment tools like Bamboo.
Ability to troubleshoot system and user issues efficiently.
Familiarity with SQL and basic query writing skills.
Knowledge of service management tools (e.g., ServiceNow).
Familiar with X++ code / basic knowledge would be the plus point.
Strong communication skills, with the ability to effectively work with end users and

Hiring organization
Techmango Technology Services

Employment Type
Full-time

Job Location
Bengaluru

Date posted
April 8, 2025

cross-
functional teams.

Contacts
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